

Flowcrete Management Applauded in IIP Report



Specialist flooring company Flowcrete Group has received a glowing report for its staff management in an Investor In People report. Praise has been heaped on the positive, loyal, dedicated and well-motivated staff at the company, as well as the staff development policies and family-life/work life balance arrangements.

The management team have also been commended for their approachable and receptive manner and work to encourage a sense of ownership and pride in the company's achievement. In 2006, Flowcrete underwent a major overhaul of its working practices, including a corporate and IT clutter clearance and reduction in the product range by half. The results were remarkable.

As a result absenteeism decreased by 30 per cent in the UK – which is now down to 0.9 per cent – and staff turnover fell by 50 per cent - from 20 per cent to 10 per cent.

"The changes we have made and the real effort we have put into energising our workplace are now paying dividends. We were delighted with the Investor In People report and thrilled to receive such positive feedback."

(Mark Greaves, Managing Director Flowcrete Group)